



January 17, 2025

Name
Address
City, State ZIP

MSUFCU Online Banking Temporary Password

Dear Name,

Account Number: Masked Account Number

Your account has now been set up with access to the MSU Federal Credit Union (MSUFCU) online banking platform, ComputerLine®, and the MSUFCU Mobile app.

You have been issued the following temporary password: Temporary Password

To sign in to your online banking account, enter your account number (as the username) and temporary password.

You may find your account number in a separate mailing that was sent to you through the mail, post-dated January 3, 2025. If you require assistance finding your account number, please contact our Call Center at 800-678-4968.

After signing in for the first time, you will be prompted to create a username and change your temporary password. Your password must be between eight and 50 characters, have at least one uppercase letter, one lowercase letter, and include a special character. Please note that passwords are case-sensitive.

To access ComputerLine, visit msufcu.org and click 'Sign In' in the top right-hand corner of the page.

Visit the App Store or Google Play to download and sign into the MSUFCU Mobile app.

If you use Quicken or Quickbooks: Due to sign-in requirements, we recommend that members who link their accounts to these programs select passwords between eight and 32 characters that do not contain spaces or the following characters: <, >, &, or +.

Important Notice Regarding Your New MSUFCU Account: When you log in to MSUFCU's online banking system via ComputerLine or the mobile app, or review your first MSUFCU statement, you may notice one or more transactions showing the posting of dividends for one or more shares (savings accounts) on December 31, 2024, followed by the reversal of the transaction(s). This was a simple system error related to the transition process and does not impact your account balance or any other aspect of your account.

If you have any questions about your MSUFCU account, ComputerLine, the MSUFCU Mobile app, or any of our products or services, please contact us at 800-678-4968, on our website at msufcu.org, or visit any of our branch locations.

Sincerely,
MSU Federal Credit Union