



Our Translation Services

MSUFCU is here to help you achieve your dreams. Our mission is to provide superior service to our members and each other, and we recognize how important it is to be able to communicate your financial goals and dreams with ease.

We recently introduced a new translator service through our partner, TransPerfect. This service will enhance the way our members are able to communicate with us over the phone or when visiting a branch.

How it Works

When you contact MSUFCU, if a bilingual employee is not available to assist with your financial needs over the phone or in person at your local branch, an employee will connect you directly with a TransPerfect interpreter.

What to Expect

This enhanced interpretation service will provide timely and more consistent service! The interpreter will translate your request to the MSUFCU employee, who will assist you with your financial needs. On average, it takes about 30 seconds to be connected with a TransPerfect interpreter.

Our Spanish phone extension will remain, and a Spanish-speaking employee will respond if they are available. However, with TransPerfect, you will no longer have to leave a voicemail and wait for a call back from a member of our team.

We look forward to helping you achieve your dreams!

517-333-2424 | msufcu.org

About TransPerfect

TransPerfect is a third-party interpretation service that will allow our MSUFCU employees to communicate with you in your preferred language with the assistance of a qualified interpreter.



TransPerfect provides interpretation services in more than 170 different languages, including Spanish, Arabic, Chinese, Korean, and Cantonese.



Interpreters are specially trained in financial terms.



TransPerfect is available for translation support during MSUFCU business hours.