



January 3, 2025

Name
Address
City, State ZIP

Dear Name,

Account Number: XXXXXXXX

Welcome to Michigan State University Federal Credit Union (MSUFCU).

Your base account number is printed above. Please keep this document in a safe place for reference.

You can easily access your account balances and other information using ComputerLine,[®] our free online banking system, or the MSUFCU Mobile app **on or after the conversion date of January 25th, 2025**. To log in, you will need your base account number and the temporary password mailed to you in a separate letter. If you need help logging in, please contact us.

You will also receive your new MSUFCU VISA Debit/ATM/Credit Card(s) to replace your existing ASB card(s) **prior to January 25, 2025**. Please wait to activate and begin using your new card(s) **until January 25, 2025**.

We provide our members with superior service and a wide range of checking and savings accounts, as well as loan options, all tailored to meet your needs. Whether you're opening your first savings account, buying a car, or purchasing a new home, MSUFCU has everything you need to make your dreams a reality. Learn more about what we have to offer by visiting our website at **msufcu.org**.

Enclosed in this mailing are also an MSUFCU Beneficiary Form and Direct Deposit Instructions letter.

We look forward to serving you, now and in the future. If you have any questions about your account, please contact us by phone at 312-270-0204, online at msufcu.org/alconquin, or by visiting any of our branch locations.

Sincerely,
MSU Federal Credit Union



January 3, 2025

Name
Address
City, State ZIP

Dear Business Member,

Client ID: XXXXXXXX

Welcome to Pillur, a trade name of Michigan State University Federal Credit Union (MSUFCU). We are a full-service financial institution, dedicated to helping you with your business financial needs.

Your Client ID is printed above. Please keep this document in a safe place to reference.

By providing your business with superior service and a wide array of products and services, all tailored to meet unique industry needs, we help our business members to achieve the goals you set for your business. You can expect:

- A dedicated business services team to help your account run smoothly and to ensure your business needs are met
- Numerous loan options, including Commercial Real Estate loans, Lines of Credit, VISA Credit Cards, Equipment loans, StartUp loans, and Vehicle loans
- ACH origination and high-speed check scanning
- Positive Pay for account fraud protection
- Non-account signer authorized access for online banking
- Access to third party vendor discounts: Paychex for payroll/tax processing and Integrity One for merchant credit card processing
- Convenient branch locations with 24-hour night depository access
- 24/7 account access — manage your funds when, where, and how you want with our Pillur Mobile app

Accessing your account is easy with our free online banking system and the Pillur Mobile app. Upon conversion day, you will receive an invite via email to create your online banking account. Once created, you will be able to access your digital banking account through pillur.org or via the Pillur Mobile app.

You will also receive your new Pillur VISA Debit/ATM/Credit Card(s) to replace your existing ASB card(s) **prior to January 25, 2025**. Please wait to activate and begin using your new card(s) **until January 25, 2025**.

We look forward to serving you, now and in the future. If you have any questions about your account or other ways we can help you, please contact us by phone at 312-270-0204, online at pillur.org, or by visiting any of our branch locations.

Sincerely,

The Pillur and MSUFCU Team



Dear <Full Name>,

Account Number: <Account Number>

As a new member of MSU Federal Credit Union (MSUFCU), you'll find everything you need in this letter to set up your direct deposit seamlessly and begin enjoying the full benefits of your membership right away.

At a credit union, each of your accounts will have a base account number with a two-digit share ID number, both of which you will need to set up your direct deposit.

Please follow the steps below to update your direct deposit details.

MSUFCU Direct Deposit Instructions

To select MSUFCU as your direct deposit destination:

1

Include the MSUFCU routing number (272479663) and your new seven-digit base account number listed above.

- *This information can also be found under "My Profile" in ComputerLine® and the mobile app.*

2

Select the account you would like to send your direct deposit to by including the two-digit share ID number (ex.-01) on the end of your base account number.

- *This information can be found in the "Accounts" page in ComputerLine and the mobile app*

Direct Deposit Information Example:

Routing Number: 272479663 Account Number: 1234567-01

If you have any questions, please contact us by phone at 800-678-4968, online at msufcu.org, or by visiting any of our branch locations.

Sincerely,
MSU Federal Credit Union