

January 17, 2025

Name Address City, State ZIP

MSUFCU Online Banking Temporary Password

Dear Name, Account Number: Masked Account Number

Your account has now been set up with access to the MSU Federal Credit Union (MSUFCU) online banking platform, ComputerLine,[®] and the MSUFCU Mobile app.

You have been issued the following temporary password: Temporary Password

To sign in to your online banking account, enter your account number (as the username) and temporary password.

You may find your account number in a separate mailing that was sent to you through the mail, post-dated January 3, 2025. If you require assistance finding your account number, please contact our Call Center at 800-678-4968.

After signing in for the first time, you will be prompted to create a username and change your temporary password. Your password must be between eight and 50 characters, have at least one uppercase letter, one lowercase letter, and include a special character. Please note that passwords are case-sensitive.

To access ComputerLine, visit msufcu.org and click 'Sign In' in the top right-hand corner of the page.

Visit the App Store or Google Play to download and sign into the MSUFCU Mobile app.

If you use Quicken or Quickbooks: Due to sign-in requirements, we recommend that members who link their accounts to these programs select passwords between eight and 32 characters that do not contain spaces or the following characters: <, >, &, or +.

If you have any questions about your MSUFCU account, ComputerLine, the MSUFCU Mobile app, or any of our products or services, please contact us at 800-678-4968, on our website at msufcu.org, or visit any of our branch locations.

Sincerely,

MSU Federal Credit Union